



8 Must-read Haryard Business Review Articles for Employees in the Al Era



Survey: Employees Want Business Technologies to be More Collaborative

Microsoft's latest survey on business trends compiles input from 2,700 employees and 1,800 business decision makers in the US, UK, and Japan across job functions to uncover the ways technology is – or is not – helping them do their work.

by Emily He

https://hbr.org/2023/02/surveyemployees-want-business-technologiesto-be-more-collaborative



Research Roundup: How Technology Is Transforming Work

Digital technologies promise to bring new levels of productivity and efficiency in a wide variety of applications and organizations. But how are they transforming the experience of the employees who actually interact with them every day?

By Dagny Dukach
https://hbr.org/2022/11/research-roundup-how-technology-is-transforming-work



Tech Talent Is Flooding the Job Market

Unlike other economic downturns, when employers cut roles no longer critical to business operations, laid-off workers from the tech sector offer a wide range of highly sought-after skills, including artificial intelligence, automation, data science, and more.

by Vijay Govindarajan and Anup Srivastava

https://hbr.org/2022/11/tech-talent-is-flooding-the-job-market



How Al Will Transform Project Management

Only 35% of projects today are completed successfully. One reason for this disappointing rate is the low level of maturity of technologies available for project management. This is about to change.

by Antonio Nieto-Rodriguez and Ricardo Viana Vargas

https://hbr.org/2023/02/how-ai-will-transform-project-management



Generative Al Will Enhance – Not Erase – Customer Service Jobs

Unlike other major innovations where the technology was a relatively stable "product" when business started adopting it, the evolution of generative Al and LLMs will happen in parallel with adoption because the breakthrough is so big. By Paul R. Daugherty, H. James Wilson, and Karthik Narain https://hbr.org/2023/03/generative-aiwill-enhance-not-erase-customer-service-<u>iobs</u>



How Generative AI Could Disrupt Creative Work

In the face of technological change, creativity is often held up as a uniquely human quality, less vulnerable to the forces of technological disruption and critical for the future.

by David De Cremer, Nicola Morini Bianzino, and Ben Falk

https://hbr.org/2023/04/how-generative-ai-could-disrupt-creative-work



What Young Professionals Need to Know About Generative Al

New technology is now capable of communicating and making content in ways comparable to humans.

by Nahia Orduña

https://hbr.org/2023/02/what-youngprofessionals-need-to-know-aboutgenerative-ai



Neurotech at Work

The era of brain surveillance has begun. Although neuroscientists wrote off earlier iterations of neurotech devices as little better than toys, both the hardware and the software have improved dramatically, and neurotechnology has become more accurate and harder to dismiss.

by Nita A. Farahany

https://hbr.org/2023/03/neurotech-atwork



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